



Rialtas Áitiúil Éireann
Local Government Ireland

Ireland's Local Government Digital & ICT Strategy 2030

Reimagining Technology Capabilities &
Delivery

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Vision

Our Vision for the delivery of modern local government services, powered by digital technology.



Have applicable local government services available online for members of the public and businesses



Support the development of more sustainable digital communities



Leverage data as an asset to improve the way we make decisions



Provide consistent digital services designed for and with members of the public and communities



Improve the way we work using digital as a key enabler



Work in partnership to share ideas and solutions



Ensure that members of the public who cannot or do not want to interact digitally will not get left behind

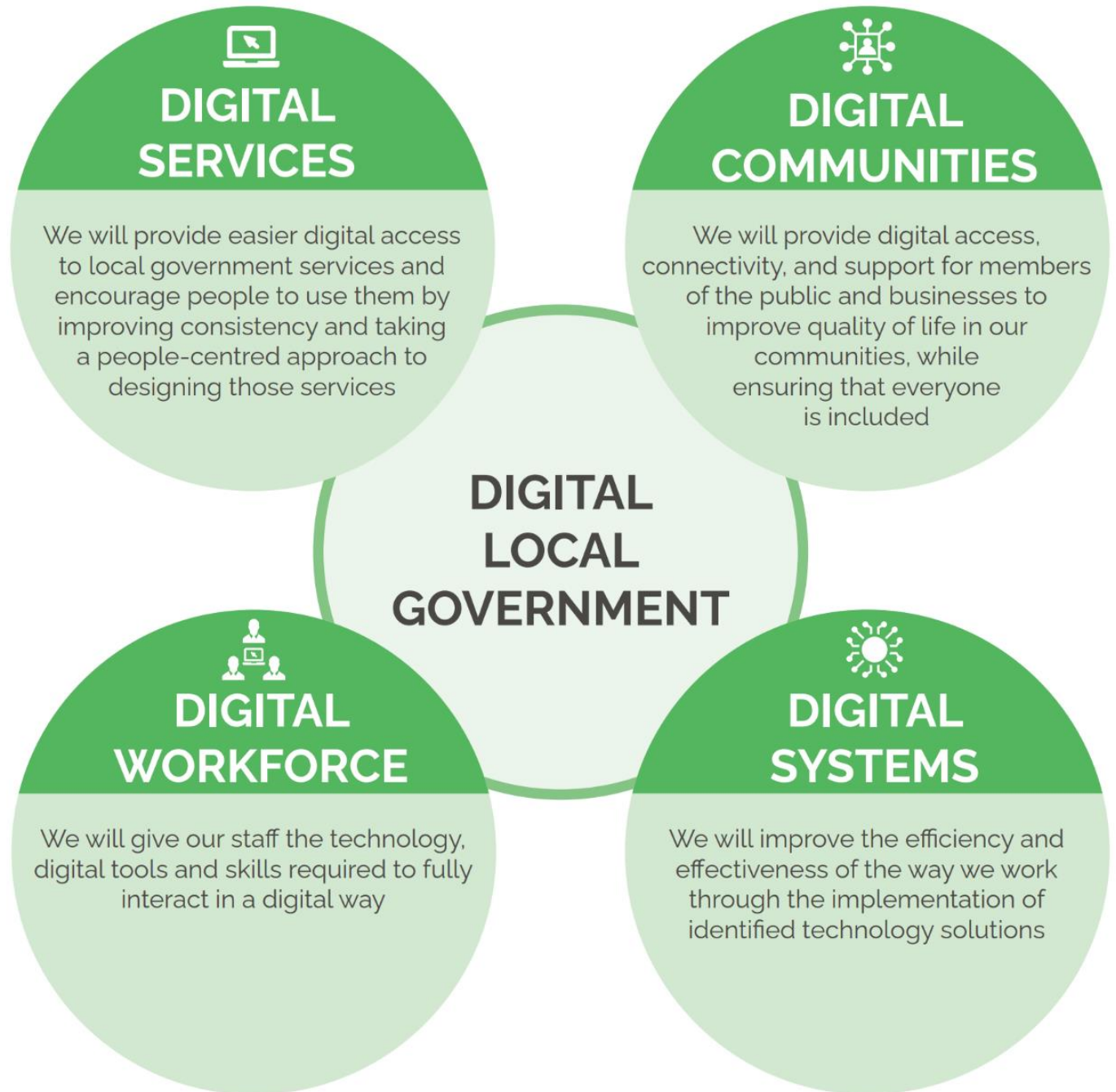


Foster a digital and innovation culture that empowers staff to continually improve how they deliver services



Themes

Our strategy is structured around four interrelated themes.





Challenges

Technology delivery faces many challenges, including speed and reliability issues, security and privacy concerns, and the need for better infrastructure and logistics.

There is also the tremendous rate of technology innovation to consider...

Areas for Improvement

To improve technology delivery, we need to focus on better infrastructure, security, privacy and communication.

We also must innovate...RESPONSIBLY and THOUGHTFULLY





How are we going to be successful?

- Inclusive, accessible to all...leave no one behind
- Consistent user experience; people-centred service design
- Collaboration across government departments and partner organisations
- Sharing of solutions; Shared procurement
- End-to-end digital
- Process improvement and consistency
- Maximise use of common technologies...and foster innovation
- Training: upskilling, reskilling
- Strong and deliberate focus on improved Cybersecurity capabilities





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Thank You

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